HealthPartners®

Your guide to *myHealthPartners*

Unique to your preferences, plan, benefits and deductible, your *myHealthPartners* account makes it easy to manage your health care from home, work or on-the-go. Just follow these five easy steps!

Before you get started

Have you signed up for your account at **healthpartners.com/getmyinfo**?

No, I still need to sign up

⌄

START AT STEP 1

Yes, I've already signed up

⌄

START AT STEP 2

Step 1

1. **I have insurance with HealthPartners**
   Below the *Get started* message, select *START HERE* from the *I have insurance with HealthPartners* option.

2. **Your member ID and information**
   Enter your eight-digit member ID number, your date of birth and verify your identity.

3. **Username, password and email**
   Create your username and password, and enter the email address you'd like tied to your account.

4. **Security questions**
   Choose three security questions, and accept the terms and conditions.

5. **Start using your account**
   Congratulations! You've created a *myHealthPartners* account. Now, let's explore!

Step 2:

Your *myHealthPartners* homepage

Take a look at your:

- *My activity* timeline – care and plan activity

- *Find care in your network* – search by location, doctor or procedure

- *Spending* – view all your plan balances

- Chat or message with Member Services

myHP MOBILE APP

Access your plan right from your smartphone – Download the app in the Google Play or iTunes store.

With the myHP app, you can:

- Access and use your member ID card

- Check your plan balances and test results

- Refill and transfer prescriptions

- Use inbox messaging

- View claims

- Find care

- Pay bills

Step 3

Comparing your options for care in your network

Looking for cost estimates? Select the *Compare costs of procedures* tab, type in the "Procedure" you're searching, and select *Search.*

Step 4

Knowing all your care options

Sort search results by cost, distance, name, specialty and benefit level. For more cost estimate information, select the estimate to get all cost details. Select up to three estimates to compare side-by-side and head to your final adventure!

Step 5

Getting the best care for you

With three doctor options, select *Compare* to see details about doctors, care locations and contact information for making an appointment. This information helps you make informed choices about how to spend your health care dollars.

SEARCH TIPS

If you don't get the results you expect when searching for care, try adjusting your search term. For example, use: "obstetrics and gynecology" or "OBGYN" instead of "ob-gyn" or "ob/gyn."

MY FAVORITES

Save your favorite doctors to *My favorites* so you have all the information you need when it's time to make an appointment.

Tour the tabs

HOME
Home base for all tools within *my*HealthPartners.

FIND CARE
Search for care by location, name, clinic condition or procedure, and use the cost and provider comparison tools to choose the best care option for you.

HEALTH RECORDS
If you're a HealthPartners hospital or clinic patient, you can:

- Check test results and letters from your doctor
- View visit summaries and immunization records
- Use E.Visit for diagnosis, treatment, advice and follow-ups
- Pay medical and dental bills
- Email your care team

PHARMACY
See if your medicines are covered and find the lowest cost pharmacy to refill your prescriptions.

MY PLAN
Get your member ID card, check your plan balances, find ways to cut health care costs and much more.

WELL-BEING
View your company's well-being program and tools to help you get and stay healthy.